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ACCEPTANCE LETTER

Dear Authors:

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Warm Greetings!

It's a great pleasure to inform you that, after the *Peer Review* process, your article entitled "*The Effect of Kratom Flour Export Service Quality on Customer Satisfaction at CV. Khatulistiwa Express Pontianak*" has been accepted and considered for publication in Journal Dimensie Management and Public Sector.

Thank you for submitting your work to this journal. We are looking forward to receiving your future articles.

Warm Regards,



Teko Masilela

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